

Cancellation terms

Cancellation

If you make a cancellation more than 14 days before arrival we repay amount paid except a fee of 500 SEK (and eventual paid cancellations insurance). If you make a cancellation 14 days or less before arrival you pay the full price according to the booking confirmation.

Cancellation insurance

Insurance is available and must be purchased at booking

Price 245 SEK/room/apartment 1-4 days

Price 375 SEK/room/apartment 5-7 days or more

With insurance a cancellation can be made up to the day before arrival in accordance with the following regulations:
A. Death and illness or accident of a serious nature affecting guest, wife/husband/children, close relative or travel partner.

These ailments must be verified by certificate from a doctor and sent to us within 10 days of cancellation.

The certificate must show date of examination, result and diagnosis and that the ailment prevents travelling.

Pre-existing conditions are not covered by cancellation insurance.

B. Conscriptio to Armed forces or Civil defence

The conscription must be verified from military authority and sent to us within 10 days of cancellation.

In accordance with the regulations, the cost of the booking in its entirety will be refunded minus the insurance fee and an administrative fee of 500 SEK/apartment/room.

